

ZENworks 11 SP2 Macintosh Management

Test Scenarios for ZENworks Reporting Server – Macintosh Support

This document contains test scenarios for the Beta 1 release of ZENworks 11 SP2, with Reporting configured.

Purpose of the Test Scenarios

The purpose of these exercises is to familiarize you with the new Macintosh Management capability added to ZENworks 11 SP2.

Assumptions

We assume that you have installed a ZENworks 11 SP2 Server, with ZENworks Reporting Server configured.

Test Scenarios

There are 5 beta test scenarios in this document:

1. [Validating if Macintosh Devices are Listed in the Device-Related Reports That are not Specific to any Operating System Type.](#)
2. [Validating if the Device Names are Displayed Correctly for Macintosh Devices.](#)
3. [Validating if the Operating System Name is Displayed as Mac-OSX.](#)
4. [Validating if the Device Type or Platform Name of All Macintosh Devices is Displayed as Macintosh.](#)
5. [Validating if the Bundle type for Macintosh Bundles is displayed as Macintosh Bundle or Macintosh Patch Bundle.](#)

Test Scenario #1: Validating if Macintosh Devices are Listed in the Device-Related Reports That are not Specific to any Operating System Type

Objective:

To validate if Macintosh devices are displayed in the Device Listing reports that are not specific to any Operating System type.

Steps:

1. Log in to ZENworks Control Center.
2. Click *ZENworks Reporting Server InfoView*.
3. Open the *Predefined Reports* folder.
4. Open *ZENworks System* folder.
5. Open the following reports and observe the Devices listed in them:
 - *Device Listing*
 - *ZENworks Messages*
 - *ZENworks License Information*

Expected Results:

Macintosh devices are listed correctly in all the device-related reports.

Test Scenario #2: Validating if the Device Names are Displayed Correctly for Macintosh Devices

Objective:

To validate if the Device Names for Macintosh devices are listed correctly.

Steps:

1. Log in to ZENworks Control Center
2. Click *ZENworks Reporting Server InfoView*.
3. Open the *Predefined Reports* folder.
4. Open the *ZENworks System* folder and observe the Device Names and DNS Names listed in the following reports:
 - *Device Listing*
 - *ZENworks Messages*
 - *ZENworks License Information*

Expected Results:

The Macintosh Device Names, Machine Names and DNS Names are displayed correctly, the way they appear in the ZENworks Control Center page.

Test Scenario #3: Validating if the Operating System Name is Displayed as Mac-OSX

Objective:

To verify if the Macintosh Operating System name is displayed as Mac- OS X for all Macintosh devices.

Steps:

1. Log in to ZENworks Control Center.
2. Click *ZENworks Reporting Server InfoView*.
3. Click *New>Web Intelligence Document*.
4. Expand the *ZENworks universe* in the left pane.
5. Expand the *ZENworks System class*.
6. Expand the *Managed Device Status* class.
7. Create a custom report by selecting the following objects from the Managed Device Status class:
 - *Device Name*
 - *OS Name*
 - *OS Product Name*

For more information on creating custom reports, see the [ZENworks 11 SP2 System Reporting Reference](#).

8. Click *Run query* and observe the Operating System information.

Expected Results:

- The Operating System name is displayed as – mac-osx-<version>.
- The Operating System Product Name is displayed as Mac OS X Leopard, Mac OS X Snow Leopard or Mac OS X Lion.

Test Scenario #4: Validating if the Device Type or Platform Name of All Macintosh Devices is Displayed as Macintosh

Objective:

To validate if the Device Type or Platform Name for Macintosh devices is displayed as Macintosh.

Steps:

1. Log in to ZENworks Control Center.
2. Click *ZENworks Reporting Server InfoView*.
3. Open the *Predefined Reports* folder.
4. Open the *ZENworks System* folder.
5. Open the *Device Listing* report and observe the listed Platform Name.
6. Go back to the *ZENworks System* page, open the *ZENworks License Information* report and observe the Platform Names of the Managed Devices and Inventory Only Devices.

Expected Results:

The platform name is displayed as Macintosh.

Test Scenario #5: Validating if the Bundle type for Macintosh Bundles is displayed as Macintosh Bundle or Macintosh Patch Bundle

Objective:

To validate if the bundle type for Macintosh bundles is listed as Macintosh Bundle or Macintosh Patch Bundle.

Steps:

1. Log in to ZENworks Control Center.
2. Click *ZENworks Reporting Server InfoView*.
3. Open the *Predefined Reports* folder.
4. Double-click *Bundles and Policies*.
5. Open the *Bundle Deployment Status* report and observe the Bundle Type.
6. In the *Bundle Deployment Status* report, drill-down to the *Bundle Deployment Details-Devices* report and observe the Device name, Overall deployment status, Distribution status, Install status and Launch status.
7. Go back to the *Bundles and Policies* page, open the following reports and observe the Bundle Type:
 - *Bundle Deployment Status*
 - *Bundle Information*
8. Go back to the Bundles and Policies page, open the *Bundles and Policies Assigned to Device* report and observe the Device Assignments.
9. Go back to the *Bundles and Policies* page, open the *Content by Bundles and Policies* report and observe the Content type.

Expected Results:

- Bundle type or Content type is displayed as Macintosh Bundles or Macintosh Patch Bundles.
- Bundle/Policy Assignment and Deployment details are displayed properly, as they appear in the ZENworks Control Center page.